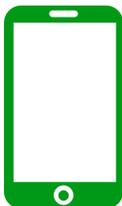


E-MONEY GRAM



DOWNLOAD COUPON FROM RESIDENT PORTAL

1. Login to OneSite
2. Click My Home
3. Select Print Payment Coupon
4. Print Coupon or Screenshot
5. This coupon is good for the duration of your lease



PRINT COUPON AT LEASING OFFICE

1. Visit your leasing office during open hours
2. Ask a leasing agent to print your "E-Money Gram Coupon"
3. This coupon is good for the duration of your lease



FIND A PARTICIPATING MONEY GRAM LOCATION

1. Login to OneSite
2. Click My Home
3. Select Print Payment Coupon
4. Print or Search for a Payment Location

1. Google "Money Gram Locations" or visit www.moneygram.com/locations
2. Find Location

Moneygram has over 30,000 locations in the US. Locations include, but are not limited to Walmart, CVS and Foodarama.



PAY AT A PARTICIPATING MONEY GRAM LOCATION

1. Payments can be made by cash or debit card
2. No partial payments are accepted
3. Pay Location fees, no more than \$2



DONE!

1. Your payment is sent directly to us!
2. No need to call or stop by the office!

E-MONEY GRAM

Sample Coupon:

Payment Coupon	
 <p>When you need to pay it now:</p> <p>Billers: Resident eMoney Order</p> <p>Instructions:</p> <ol style="list-style-type: none"> 1. Print this payment coupon 2. Find a payment location by contacting the leasing office or by using the location finder on the Resident Portal website 3. Bring this coupon and your cash payment (including a \$4.00 convenience fee) to any payment location <p>Instrucciones:</p> <ol style="list-style-type: none"> 1. Imprima este cupón de pago 2. Encuentre un centro de pago contactando a la oficina de arrendamiento ó através de la pagina de residente en internet 3. Traiga este cupón y su pago en efectivo (incluyendo cargo de conveniencia de \$4.00) a cualquier centro de pago <p>For a Debit or Credit Card Payment, Please call 1-888-744-0026, se habla Español</p>	
 <p>Community Name: FALL CREEK Account Number: 114325 Resident Name: Rob Steyn</p>	
Walmart Customer Service Associates	Non-Walmart Agents
<ol style="list-style-type: none"> 1. Select CFP Make a Payment 2. In the biller name box, type Resident and hit next. There is no need to try and type the entire name as this often leads to errors. 3. Choose Resident eMoney Order as the biller. The payment will NOT be made to the name of the customer's apartment complex. 4. Enter the required information as outlined by the red boxes on the POS screen. 5. The customer's account number is in the bottom left corner of the bill stub. Please enter the number twice as is required for all bill payments. 6. The fee is \$2.00 and the payment will post to the customer's account on the same day. 7. All payments are to be processed via the CFP system and should NOT be entered as a MoneyGram express payment. 	<ol style="list-style-type: none"> 1. From the main payment page, press F2 2. Type in your User ID, then press enter 3. Type Resident in the biller box. Resident eMoney Order - (A) will display in the biller field 4. Enter the customer's account number twice 5. Enter the amount the customer wants to pay 6. Click Look Up 7. If Accept Other Than Amount Due is False, customer must pay the amount listed in the Amount Due field. If True the customer may pay any amount 8. Click OK 9. Click Accept 10. Click Pay 11. Click Save 12. The fee is \$2.00 and the payment will post to the customer's account on the same day
Print Close	

1. What does an e-money gram coupon look like?
Please see Sample Coupon to the left.

2. How do I get an e-money gram coupon?
Ask your leasing agent to print it for you or print from your OneSite account (instructions on the first page).

3. Isn't a money order easier?
No! With e-money gram, you eliminate the hassle of coming into the office. Pay your rent at any participating e-money gram location and it is sent directly to our system.

4. How much is an e-money gram?
Our properties do not charge a convenience fee. Walmart charges a maximum of \$2. Other locations vary.

5. Can I use my e-money order on my phone?
Yes, just show the attendant your coupon!

6. Do I have to print a new coupon everytime I pay rent?
No, your coupon is good for the duration of your lease!

7. Do I have to call and confirm the office received my payment?
No, the location sends it directly to us!

8. How do I know the amount I need to pay?
Call or contact the office to confirm rent amount with a member of the staff. Your resident portal also can tell you the current balance.

9. Do I have the option to pay partial amount?
We currently do not offer partial payments, you must pay the full amount owed.